

# Cleaning and Care

## **What is the Living Finish that copper has?**

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The beauty of copper is its living finish or patina. It builds overtime and works as a protective coating. The patina is a rich weathered finish with light and dark tones complementing each other and creating the unique effect of copper.

Certain substances or materials left in contact for an extended period of time may discolor the patina. If this occurs the copper will naturally re-patina and darken giving the finish a natural copper blend. Examples of products that will remove the finish leaving your sink with shiny areas: Soft Scrub, Clorox Bleach, Drano or Acidic foods and products.

Pure Copper Sinks will age and patina with time and use. Copper is a living metal with unique and natural properties. Depending on cleaning and exposure to standard household chemicals copper will change light to dark to light with typical use. Typically an installed and frequently used copper sink will resemble the finish of an old penny.

## **How to Care for Your Copper Sink**

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For daily cleaning, simply wash with mild soap and water. We recommend wiping dry with a soft cloth after each use to minimize spotting

To help protect your new sink further, we recommend applying a light application of high-grade carnauba wax with no polishing agent. We have a copper care/repair kit available for purchase from authorized dealers.

- **Wash with mild soap, water and a soft cloth or sponge**
- **Wipe dry after each use to minimize spotting**
- **DO NOT** use strong abrasive cleaners, metal scrub pads or steel wool. These will scratch the surface
- **DO NOT** put hot pots or pans directly into sink, allow to cool slightly
- **DO NOT** leave dishes, glasses, pans, etc. in your sink for a prolonged period of time
- **DO NOT** let acidic materials (citrus, tomatoes, industrial soaps, tooth paste, etc.) remain in contact with your sink. It could remove the patina and drastically change the look and finish of your sink.

Recognize that copper is a living finish which will age and change naturally. The early spotting and color variations are part of the patina oxidation process and will fade into the patina with time. Be patient, this is part of the beauty of copper.

### **Polished Copper - Nickel**

- These beautiful finishes will age and patina
- To slow the patina process apply high quality Carnauba Wax or purchase our copper care/repair kit
- If you wish to restore your sinks original finish. Wrights Copper Cream or Wright Silver Cream can be used
- **DO NOT** use anything abrasive

### **Antique Copper – Black Aged Copper - Black Nickel – Antique Satin Gold – Fired Natural Copper**

- These beautiful and natural finishes will age and patina
- Finish changes or spotting will naturally re-patina and darken resulting a natural copper blend
- To slow the patina process apply high quality Carnauba Wax or purchase our copper care/repair kit
- **NEVER USE metal/copper polish or anything abrasive**

## Limited Lifetime Warranty

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Thompson Traders, Inc. warrants to the original purchaser that Thompson Traders, Inc. will, at its option, replace, without charge, such product if it fails due to manufacturing defects for a lifetime of normal residential use. Product replacement does not include transportation cost or labor installation cost. This warranty covers under-mount, drop-in, vessel-mount, and partial drop-in, only if installed in a conventional countertop in residential applications. Thompson Traders, Inc. reserves the right to examine the product in question and its installation prior to replacement. This warranty applies only to sinks: 1) used only in residential applications, 2) which fail due to manufacturing defect, and 3) which have not been moved from original installation location. This warranty does not apply to defect or damage caused by: 1) failure to follow the recommended procedures for installation, care and maintenance, 2) tarnish and discoloration and 3) dents or scratches.

Other Warranty Conditions: Our warranty does not cover product failure or damage caused by abusive treatment, misuse, environmental factors, improper care and cleaning, damage due to handling or faulty installations or claims of defect related to patina and discoloration. This warranty is extended only to the original consumer purchaser of the product. This warranty does not cover shipping costs, labor costs, or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part or any other expense or loss.

**All incidentals or consequential damages are specifically excluded. No additional warranties, express or implied are given. Any implied warranty, including one of merchantability or fitness for a particular purpose, is limited to the duration of the written warranty.**

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### **TO OBTAIN SERVICE UNDER WARRANTY:**

- 1) Write to: Thompson Traders, Inc.  
P.O. Box 7407  
Greensboro, NC 27417
- 2) Include a letter containing the following information:
  - a) Date of purchase and installation
  - b) Description of nature of defect
  - c) Model number or description of model

**For Questions Please Contact Us:** P.O. Box 7407, Greensboro, N.C. 27417  
Phone: 336-272-3003 Fax: 336-272-3014  
[customerservice@thompsontraders.com](mailto:customerservice@thompsontraders.com)