

model OSCTH1

**OSCILLATING TOWER
HEATER OWNER'S GUIDE**

**READ AND SAVE
THESE INSTRUCTIONS**

vornado.com

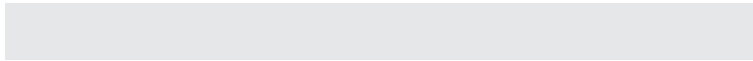
we expect
this product
to be **PERFECT**

if it's not,
WE will make
it right

vornado.com
800.234.0604
help@vornado.com

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IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING THIS HEATER

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See our website to view, download and print the most current version of this owner's guide.

INTENDED USE: This product is intended to heat and circulate the air in indoor living spaces only. This product is not intended for commercial or industrial use. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons

- Extreme caution is required during the installation, operation, cleaning and maintenance of this product by or around children under age 12 and anyone with reduced physical, sensory or mental capabilities, and whenever the heater is left operating and unattended. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

INSTALLATION WARNING—To reduce risk of fire, electrical shock and injury to persons, observe the following:

- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Do not use this heater in an RV, boat or during any application where battery power is converted to AC power.
- Place this product at least 3 feet away on all sides from, electrical outlets, furniture, pillows, bedding, papers, clothes, curtains and other objects that may cause or catch on fire. Position heater in room so it can easily be unplugged.
- To prevent a possible fire, do not cover heater. Do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked. Do not place the heater near a bed because objects such as pillows or blankets can fall off the bed and be ignited by the heater.
- No part of this product (the appliance, power cord, plug, packaging, etc.) should be placed near furnaces, fireplaces, stoves or other high temperature heat sources. Do not use in a window, on an uneven or unstable surface, or near water.
- Do not use this product on an uneven or unstable surface. Use only while placed on the floor. Operate only in the upright position.
- Do not use in a window, outdoors, or exposed to weather or elements.
- The heater, power cord, and plug cannot come into contact with water. Do not use this product on wet surfaces. This heater is not intended for use in bathrooms, laundry areas, and similar damp locations. Never locate heater where it may fall into a bathtub, shower, swimming pool, or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route under furniture or appliances. Arrange cord away from traffic area and where it will not

be tripped over. The cord should not hang over edges of counters or be placed where it can be crimped or closed in doors. Place appliance near an easily accessible outlet so the product can be unplugged quickly during an emergency.

- Do not modify the product with any aftermarket accessory.

SAFE USE WARNING—To reduce risk of fire, electrical shock and injury to persons, observe the following:

- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Extreme caution is required at all times a heater is in operation.
- Always unplug heater when not in use. To disconnect heater from the outlet, turn controls off, then grasp and pull only the plug.
- Before moving, repositioning, servicing, or cleaning turn off the power and then unplug. Also, power off and unplug if the product will be left unattended for an extended period of time or during electrical storms. Unattended and unsupervised use of this heater is not recommended.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater.
- This appliance has a polarized plug (one blade is wider than the other.) To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip). Do not use this heater on a surge-protected unit or Ground Fault Circuit Interrupted (GFCI) outlet. Note: GFCI outlets are typically found in bathrooms and kitchens and feature a "reset" button to

prevent tripping of an electrical circuit.

- Before plugging power cord into electrical outlet, be sure that all electrical information on the rating label, including voltage, is compatible with your outlet's power supply.
- **WARNING:** To reduce likelihood of circuit overload, fire and electric shock, do not operate with a solid state speed device, such as a dimmer control switch. Use of this appliance on the same electrical circuit as another high energy use product, such as a vacuum cleaner, blender, variable speed fan or circular saw is not advised. Do not use this heater with a timer designed to automatically turn the unit on or off, as this may accidentally disable the heater's thermal cutout safety feature.
- Use of this appliance on the same electrical circuit as another high energy use product, such as a vacuum cleaner, blender, variable speed fan or circular saw.
- Risk of fire. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any matter. Discard heater or return to an authorized service center. See page 13 for contact information.
- Never use the cord as a handle or otherwise yank, strain or stretch the power cord.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Check your heater cord and plug connections. A loose fitting outlet can cause the plug to overheat or cause a fire. Be sure plug fits tight in the outlet. Check frequently during use to make sure plug and outlet are not hot. If so, discontinue using heater and have outlet replaced by a qualified electrician.
- **Note:** Heaters draw more current than small appliances, overheating of the outlet may occur even if it has not occurred with the other appliances.

- Never ignore the signs of an electrical problem in home, such as: warm outlet coverplates, sparks when plugging in or operating, lights flickering/dimming during operation. Immediately turn off and unplug the appliance if any such problems are noticed. Contact a qualified electrician to investigate possible causes before operating the appliance again.

SERVICING WARNING—To reduce risk of fire, electrical shock and injury to persons, observe the following:

- Clean your product regularly, only as is instructed in this manual. Prior to cleaning, turn off the power on your product and unplug. Do not use gasoline, thinners, solvents, ammonias or other chemicals for cleaning. Refer to the CLEANING instructions provided.
- Do not open housing. All service and/or repairs must be done by a Vornado Authorized Service Center.

FCC CONSUMER ADVISEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: this device may not cause harmful interference, and this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television

reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Contact Vornado Consumer Service or dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

DISPOSAL WARNING

To reduce waste and environmental harm, observe the following:



PACKAGE RECYCLING: The packaging protects the appliance from transport damage. The packaging materials are selected from the point of view of their environmental friendliness and disposal technology and are therefore recyclable. Dispose of all packaging materials in an environmentally responsible manner.

SAVE THESE INSTRUCTIONS

SAFETY FEATURES

COOL-TOUCH CASE

Safe to touch, even on high heat setting.

AUTOMATIC SAFETY SHUT-OFF SYSTEM

If airflow becomes blocked, power to heater is shut off to prevent overheating.

FINGER-FRIENDLY DESIGN

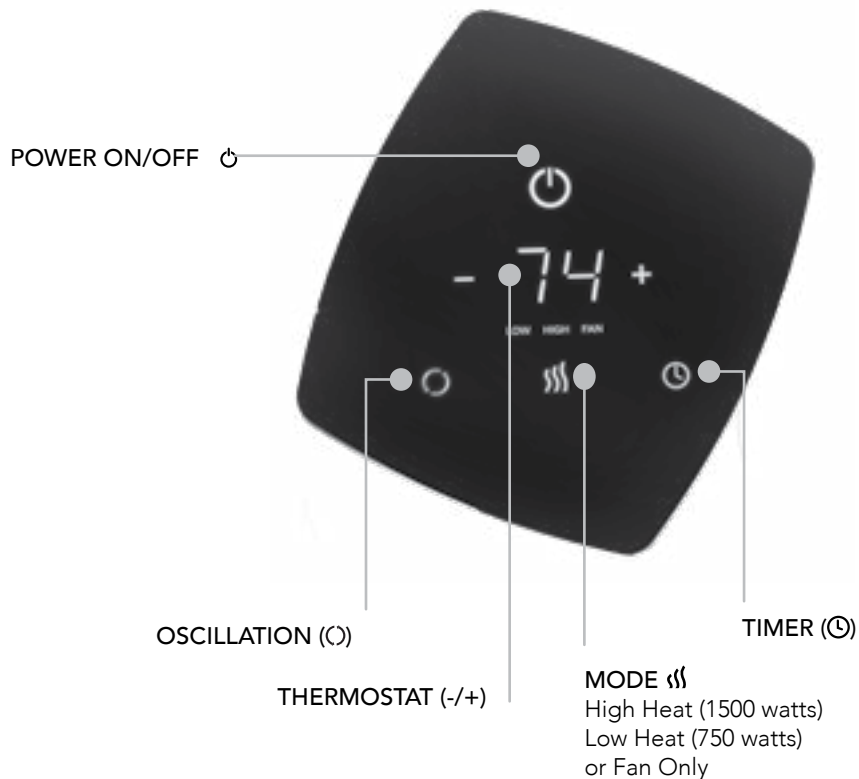
Resists curious fingers.

AUTOMATIC TIP-OVER PROTECTION

If the heater tips over, the safety shut-off system cuts power to heater. When positioning the heater back in the upright position the power is not restored and will need to manually be turned back on.



CONTROLS



POWER INDICATOR LIGHT
The red light illuminates to indicate heater is on.

The LED Display illuminates when powered on and as settings are adjusted, then dims after 5 seconds of inactivity.

HOW TO USE

Before use, check appliance for visible damage. DO NOT USE THIS HEATER if there is evidence of damage. If any damage is found, contact Vornado Air LLC at 1-800-234-0604.

1. Position heater so airflow is not obstructed.
2. Plug power cord into standard grounded wall outlet.
3. Touch the power button (⏻). The red LED power indicator light located at the top of the outlet grille illuminates to indicate the heater is powered on.
4. Select a desired mode (🔥) (Low Heat, High Heat or Fan Only setting).
5. Set thermostat to desired temperature using +/- . After selecting desired set temperature, the display will revert back to room temperature.
6. Set timer to automatically power heater off by touching (🕒). Touch +/- to select amount of time in one-hour intervals, up to 12 hours. To cancel timer operation, you can either select 0 hours or hold down the timer icon for 3 seconds.
7. Touch (🌡️) to turn oscillation on and off. OSCTH1 has 80° degrees oscillation range. When set temp is reached and the heater and fan turns off, oscillation will continue until the user turns off that function.

COOL DOWN

When you power off your heater, it automatically enters a cool down routine in which the heating element turns off and the fan exhausts remaining heat. During Cool Down, the display counts down from eight, then powers off completely.

CLEANING

Because your heater moves a substantial amount of air, it will need regular cleaning. Cleaning the outside of the heater is recommended on a weekly basis. If service is required, return your heater to Vornado. See WARRANTY for instructions.

1. Unplug heater before cleaning.

2. Use brush attachment on household vacuum cleaner to vacuum any accumulated dust off the Air Inlets on back of heater.



You should periodically blow out the heater with pressurized air to keep heat element and motor clear of dust, hair and debris that can build up inside the heater as it moves air during use. This also eliminates unwanted odors caused by accumulation of these particles inside the unit.

3. Use brush attachment on household vacuum cleaner to vacuum any accumulated dust off Front Angled Outlet Grill.

4. Wipe down the entire heater with a soft, dry cloth.

Note: Do not modify the product with any aftermarket accessory.

STORAGE

During the off-season or after extended periods of non-use, you may choose to store your heater. To ensure long life of the product, it is recommended to store your heater by following these instructions:



Cleaning is recommended before storage.

1. Unplug power cord and bundle loosely.
2. Cover, or place back in retail carton if available. This prevents the heater from accumulating dust over time.
3. Store heater in cool and dry location.



DISPOSAL

Dispose of all packaging materials in an environmentally responsible manner.

RESET HEATER

RESETTING YOUR VORNADO HEATER

Your Vornado Heater has a multilevel safety shut-off system designed to prevent overheating. Overheating may occur when the inlets or outlet are blocked. If this happens, the safety shut off system cuts power to the heater and you must manually reset the heater.

1. Power heater off, then unplug power cord.
2. Remove any obstructions.
3. Wait 5–10 minutes, allowing heater to cool down.
4. Plug in power cord and place heater in desired position.
5. Touch power button On. Your Vornado Heater should now function normally and return to last stored setting.

Note: If the safety shut-off system repeatedly shuts off your heater or if it will not reset after following the above procedure, call Vornado Consumer Services Department toll-free at 1-800-234-0604.

TROUBLESHOOTING

PROBLEM

POSSIBLE CAUSE AND SOLUTION

Unit fails to power on.

Unit is not plugged in. Plug power cord into electrical outlet.

Household circuit breaker / ground fault circuit interrupter has tripped or blown fuse. Reset circuit breaker / ground fault circuit interrupter, or replace fuse. See IMPORTANT INSTRUCTIONS.

Unit has overheated. Automatic Safety Shut Off has initiated. See RESET HEATER.

Tip-over switch on bottom of unit has been tripped and safety shut-off system has cut power to heater. Place heater on level surface. See SAFETY FEATURES.

Unit is damaged or in need of repair. Cease usage and unplug. Contact Consumer Service for assistance.

Unit is not producing a sufficient amount of heat.

Ensure unit is set to High Heat and thermostat is set to highest temperature setting.

Close all doors and windows to trap heat.

Allow unit to fully circulate heat throughout room; may take several minutes.

Unit is powered on but there is no heat.

Touch the Power button Off and unplug unit. A cylindrical plunger is on bottom of unit. Push in 4-5 times, ensuring it is not stuck. Set unit down on flat surface. Ensure power cord is not under unit. Plug unit in and touch Power button On. Turn to highest heat setting.



WARRANTY

We expect this product to be perfect. If you're not satisfied with this product, let us know.

We're Here to Help
800.234.0604
vornado.com
help@vornado.com

Vornado Air LLC ("Vornado") warrants to the original consumer or purchaser this Vornado® Tower Heater ("Product") is free from defects in material or workmanship for a period of five (5) years from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty or repair service:

Call 1-800-234-0604 or email help@vornado.com to obtain a Return Authorization ("RA") form. Please have or include your Product's model number and serial number, as well as your name, address, city, state, Zip code and phone number when contacting Vornado for warranty service.

After receiving the RA form, ship your Product to:

Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street, Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To ensure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 1-2 weeks for repair and return of your Product after the Product is received.

Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, labor, handling and shipping. This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, repair or service of the Product by anyone other than Vornado, mishandling, improper maintenance, commercial use of the Product, damages which occur in shipment or are attributed to

acts of God. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

All company names and product names are trademarks of their respective owners. © All rights reserved. All technical information, data and instructions for the installation, connection and operation contained in these instructions for use correspond to the latest available information at time of printing. The contents of this manual may differ slightly from the actual product. Observe any additional supplements.

The manufacturer assumes no responsibility for damage or injury caused by failure to follow these instructions, improper product use, or unauthorized product modification. Any such actions will invalidate the product warranty.

Any unauthorized product modification, repair by unauthorized repair center or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties.



Designed, engineered and supported in USA.

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